

FASTWAY COURIERS – PRIVACY POLICY

For the purposes hereof “POPIA” means the Protection of Personal Information Act, No 4 of 2013 and “Personal Information” shall be as defined in POPIA.

This policy relates to your Personal Information that Fastway Couriers receives via the website.

Privacy and Protection of Personal Information

Fastway Couriers understands that privacy is important to you. Fastway Couriers is committed to taking all reasonable steps to protect the Personal Information of visitors to our website.

What personal information does Fastway Couriers collect?

When you enquire about using Fastway Couriers for courier services or to become a franchisee, you will provide us with your name, surname, sending address, delivery address, email address and contact numbers – these are not compulsory. We do not collect Personal Information that we do not need. Our website does not use persistent cookies.

Why does Fastway Couriers collect Personal Information?

We collect this information so that:

- 1) we can respond to any sales or franchise enquiry we might receive from you;
- 2) we can provide information to you on our franchise opportunities, news, information, products and services and to conduct our business;
- 3) there is confirmation that you are aware of our conditions of carriage.

What does Fastway Couriers do with the Personal Information?

Fastway Couriers uses it for the purposes for which you gave it to us – as set out in the previous paragraph.

Fastway Couriers does not sell, rent or trade your Personal Information to third parties.

Fastway Couriers will not disclose your Personal Information to a third party unless required by law.

Security

Fastway Couriers takes reasonable steps to ensure the security of your Personal Information. Our anti-virus software is frequently updated to protect our systems from computer viruses. Further, all Fastway Couriers employees are required, as a condition of employment, to treat Personal Information held by Fastway Couriers as confidential. However, you should be aware that the internet is not a secure environment. We cannot protect Personal Information before it reaches us.

Accuracy of information

It is your responsibility to ensure that the information you provide is accurate and complete. If appropriate, it is also your responsibility to ensure that your Personal Information is kept up to date.

Privacy Policy

You have the right to ask us to update or correct your Personal Information when it is inaccurate, incomplete or out of date. If your personal details change, or you believe the information we hold about you is incorrect, please contact us so that we can update our records. We retain your Personal Information only for so long as required by law.

Contact Details

You have the right to seek access to your Personal Information handled by Fastway Couriers.

If you would like to contact us about any matter relating to privacy, our details are:

Email: admin@fastway.co.za

Fax: (011) 234 4777

Telephone: (011) 234 9393

Postal: PO Box 663, Rivonia, 2128

Our Privacy Policy was last updated on 21 June 2021